Quality Management System ISO9001:2015

Company Quality Policy

Reference: LPA-CQP-001
Version: 1.3
Issue Year: 2026

Always Delivering the Advantage

Level Peaks Associates Ltd is committed to providing services that consistently meet or exceed customer expectations. The scope of this Quality Management System covers:

The provision of stockholding, supply and procurement of specialised security equipment; product-based training; maintenance of specialised M.O.E; and the coordination of design and modification of specialised PPE and hardware. This scope applies to UK businesses, premises, and company-owned assets.

The company has established and maintains documented procedures for all key processes to meet the requirements of ISO 9001:2015. These procedures provide a framework for setting, monitoring, and reviewing Quality Objectives and for ensuring effective control of operations.

Level Peaks Associates Ltd is committed to the continual improvement of the Quality Management System and the services provided to its customers.

The Compliance Manager has the authority and responsibility to ensure that documented systems and procedures are established, implemented, and maintained in accordance with company policy, customer requirements, and ISO 9001:2015. The Compliance Manager is also responsible for ensuring that any changes to applicable standards are reviewed and appropriately incorporated into the Quality Management System.

The company strives for excellence through continual improvement and ensures that all personnel are suitably trained and provided with the necessary resources to fulfil customer, statutory, and regulatory requirements. The effectiveness of the Quality Management System is monitored and maintained through a planned programme of internal audits and management review.

Sam Swinton

Business Director

January 2026